

HOW WE KEEP YOU HEALTHY AND SAFE



version 14- April 2021. constantly updated as guidance evolves



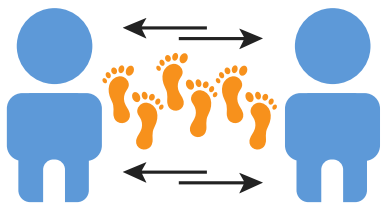
SCREENING

Every client receiving treatment at Amped must pass a COVID screen which is emailed through Jane 2 hours prior to their appointment. To keep everyone in the clinic safe, all of our staff must also pass a screen prior to every shift.



HANDWASHING AND DISINFECTING

Please sanitize your hands at the station just inside the clinic door. Don't be offended if our front desk staff asks you if you have disinfected when you come inside! It's just part of our greeting now. We have hand sanitizer for you in every treatment room, and soap and water with touchless faucets in the washrooms. Our hand sanitizer comes from a local producer, North of 7.



PHYSICAL DISTANCING

Our clinic uses private treatment rooms, so there is no worry about showing up to a crowded treatment space. Your therapist has 2 rooms assigned to them during each shift, and any work done in the main open area will be appropriately spaced from anyone else in the clinic at the same time.



CLEANING

We use a Health Canada DIN rated virucidal disinfectant to clean all the high-touch surfaces in the clinic, including the doors, treatment tables, exercise equipment you may use, and everything else you may happen to touch on your way in or out.



****IMPORTANT CHANGES FOR YOU****

- Everyone must wear a mask when they are in the clinic - clients, parents, physiotherapists, and desk staff. We have cloth and disposable masks for purchase at the desk for those who do not have their own already.
- We will ask you to add a payment method to your account, so we do not need to handle cash, cards or the payment machine.
- We ask you to minimize extra bodies at appointments - please use careful discretion when deciding who attends. If someone extra needs to attend, please try to keep that person from the same household.
- There will be a temporary suspension of the 24 hour cancellation fee for anyone feeling symptoms of sickness.
- Our COVID health and safety plan will be available for anyone to see upon request at the desk.
- *For the safety of everyone at the clinic, COVID-19 +ve clients requiring physiotherapy treatment will be eligible for virtual care only.*